



## CHILDREN'S MENTAL HEALTH - COUNTY OF PLACER

**Agency:**

CHILDREN'S SYSTEM OF CARE - COUNTY OF PLACER

11716 Enterprise Drive  
95603, Auburn, Placer, CA

**Website:**

<https://www.placer.ca.gov/2052/Childrens-Mental-Health-Services>

**Phone contact:**

Family and Children's Services  
**916-872-6549** Toll-Free  
**866-293-1940** Business Line  
**530-889-6700**

**Description:**

[Children's Mental Health Services](#)

Self-referred individuals or families will either have an appointment scheduled with the Managed Care Unit, Sierra Mental Wellness Group, a Marriage and Family Therapist (MFT) or a Licensed Clinical Social Worker (LCSW) in the Placer County Network, or they will be linked to another appropriate community or agency provider depending on needs and insurance coverage. If you have questions you may call **530-866-5400**.

Services include:

- Mental Health Assessments
- Wraparound Services
- Crisis Services
- Therapeutic Behavioral Service
- Inpatient Services
- Outpatient Services
- Presumptive Transfer to Placer County

Web pages:

- Children's Mental Health Services - <https://www.placer.ca.gov/2052/Childrens-Mental-Health-Services>
- Mental Health Community Resources (PDF) - <https://www.placer.ca.gov/DocumentCenter/View/43536/Mental-Health-Resources-in-Community-COVID-19-PDF?bidId=>
- Presumptive Transfer Form (PDF) - <https://www.placer.ca.gov/DocumentCenter/View/2708/County-Presumptive-Transfer-Form-PDF> Transfer Office email: CWSMHTtransfer@Placer.ca.gov

During **COVID-19**

For a Mental Health Emergency Call: **1-888-866-5401**  
Family and Children's Services Call: **1-866-293-1940**  
Suicide Hotline: **1-800-273-8255**  
COVID-19 Peer-Run Warm Line: **1-855-845-7415**

## WOMEN, INFANTS, & CHILDREN (WIC) - PCPHD

**Agency:**

PLACER COUNTY PUBLIC HEALTH

11484 B Avenue  
95603, Auburn, Placer, CA

**Website:**

**Phone contact:**

Phone 1  
Auburn WIC  
**530-889-7187** Phone 2  
Kings Beach - Tahoe WIC  
**530-546-1982** Phone 3  
Rocklin WIC  
**916-784-6447** Phone 4  
Breast Feeding Peer Counselor Program  
**530-889-7211** Phone 5  
Breast Feeding Support  
**916-784-6447** Fax  
**916 784-6460** Business Line  
**530-889-7187** Out-of-Area Line  
**916-784-6447**

**Description:**

Women, Infants, & Children (WIC) is a Supplemental Nutrition Program which helps families eat well, be active and stay healthy.

WIC helps families by providing:

- **Checks** - WIC provides special checks for healthy foods for each participant on the program. These checks can be used at authorized WIC vendors/grocers to buy specific types and quantities of food. To view a complete WIC shopping guide, click the button to the right.
- **Nutrition Information** - WIC provides information about nutrition and health to help you and your family eat well and be healthy.
- **Breastfeeding Support** - WIC provides new and expecting moms with information and resources to get them ready to feed their new babies.
- **Referrals** - WIC can help you and your family find a healthcare provider and medical home and provide referrals to other social services such as Medi-Cal, CalWorks, CalFresh and more depending on your individual needs.
- **WIC Card** - WIC provides healthy foods such as fruits, vegetables, whole grains, milk, eggs, bread, cereal, peanut butter, dried beans, soy milk tofu, and more for each participant in the program. The WIC Card can be used at authorized WIC vendors/grocers to buy specific types and quantities of food.

The purpose of WIC is to improve the health of families during critical times of growth and development.

## SUTTER ROSEVILLE MEDICAL CENTER: MEDICAL SERVICES

**Agency:**

SUTTER HEALTH

1 Medical Plaza Drive  
95661, Roseville, Placer, CA

**Website:**

<https://www.sutterroseville.org>

**Phone contact:**

ADA Accessibility  
**888-516-8025** Language Assistance  
**855-398-1633** Find a Doctor  
**800-493-1372** Information Desk  
**916-781-1020** Pharmacy  
**916-781-1477** Business Line  
**916-781-1000**

**Description:**

Sutter Roseville Medical Center is a hospital operating in Sutter Health's network.

Call 911 or visit your [nearest emergency room](#) if you need urgent or emergency care.

Sutter Roseville Medical Center provides:

- A modern 315,000-square-foot facility with acute care for all ages
- 172 licensed beds
- A full array of services and programs

Sutter Health services include:

- Birth Centers
- Care Centers
- Emergency Rooms
- Hospitals
- Imaging
- Labs
- Surgery Centers
- Symptom Checkers
- Urgent Care
- Video visits
- Walk-In Care
- and more!

For a list of all treatments and services: <https://www.sutterhealth.org/srmc/services>

Webpages:

- Accepted Health Plans - <https://www.sutterhealth.org/srmc/health-plan>
- ADA Accessibility - <https://www.sutterhealth.org/accessibility>
- Contact Us - <https://www.sutterhealth.org/srmc/contact-us>
- Complaints and Grievances - <https://feedback.sutterhealth.org/f/145002/6c82/?aff=srmc>
- Emergency rooms (by location) - <https://www.sutterhealth.org/location-search?location-distance=8.07&location-type=Emergency+Rooms>
- Financial Assistance - <https://www.sutterhealth.org/for-patients/financial-assistance>
- Find Doctors - <https://www.sutterhealth.org/srmc/find-doctor>
- Language Assistance - <https://www.sutterhealth.org/for-patients/language-assistance-policy>
- Request your Medical Records - <https://www.sutterhealth.org/srmc/for-patients/request-medical-record>
- Sutter Roseville Medical Center - Sutter Health - <https://www.sutterhealth.org/srmc>
- Treatments and services - <https://www.sutterhealth.org/srmc/services>
- Volunteer - <https://www.sutterhealth.org/srmc/volunteering>

## ADULT CRISIS SERVICES - ASOC - ROSEVILLE, CA

### Agency:

ADULT SYSTEM OF CARE - COUNTY OF PLACER

101 Cirby Hills Drive  
95678, Roseville, Placer, CA

### Website:

<https://www.placer.ca.gov/1974/Adult-Children-Emergency-Services>

### Phone contact:

Phone 1  
Adult Crisis & Intake 24 Hour Phone Line  
**916-787-8860** Fax  
**530-745-3135** Toll-Free  
Adult Crisis & Intake 24 Hour Phone Line  
**888-886-5401** Business Line  
**530-889-7141**

### Description:

**If your life is in danger or you need to report an emergency situation, call 911.**

### Placer County Crisis & Emergency Services

If you or someone you know is experiencing a mental health emergency: Any individual age 16+ experiencing a mental health crisis may call the County's 24-hour, 7-day a week response line at **916-787-8860** or (toll free) **888-886-5401**. A trained professional will listen and assist you.

### Crisis Intervention Services and Assessments

Trained and caring County mental health professionals provide crisis intervention services and assessments for adults and children at locations throughout Placer County, as follows:

- Local emergency departments such as Sutter Roseville Medical Center, Sutter Auburn Faith Hospital, and Tahoe Forest Hospital
- Auburn and South Placer jails
- Juvenile Detention center

**Lotus Behavioral Health Crisis Center** is a voluntary urgent care center for Placer County residents experiencing a mental health crisis. Lotus is a short-term place to stay, designed to provide an appropriate level of care. At the Lotus Center, individuals can decompress for up to two days in a calm environment and be treated by trained clinicians. Together, they work to address the immediate crisis and create a plan to access needed wrap-around services before discharge, including housing needs, social services or substance use treatment.

Placer County adults experiencing mental health challenges can call a 24-hour phone line, 1-888-886-5401, to be screened for eligibility for Lotus or a variety of other mental health programs offered. Other services ranging from outpatient therapy to psychiatric hospitalization are also offered onsite, primarily serving Medi-Cal recipients. The Lotus Behavioral Health Crisis Center is available to any Placer County resident regardless of insurance.

**County Mental Health Triage Services:**

- Mobile Crisis Triage (MCT)
- Family Mobile Team (FMT)
- School/County Collaborative

Information on mental health triage services is available at <https://www.placer.ca.gov/5982/County-Mental-Health-Triage-Services>

## IN-HOME SUPPORTIVE SERVICES (IHSS) - ASOC

**Agency:**

ADULT SYSTEM OF CARE - COUNTY OF PLACER

11512 B Avenue  
95603, Auburn, Placer, CA

**Website:**

<https://www.placer.ca.gov/2339/In-Home-Supportive-Services-IHSS>

**Phone contact:**

Phone 1  
Roseville office  
**530-889-7115** Phone 2  
Roseville fax  
**916-787-8922** Fax  
Auburn fax  
**530-886-3690** Business Line  
Auburn office  
**530-889-7115**

**Description:**

IN-HOME SUPPORTIVE SERVICES (IHSS)

**DUE TO COVID-19 IT IS ENCOURAGED THAT IHSS PAPERWORK BE MAILED OR FAXED TO THE FOLLOWING:**

Mail: 101 Cirby Hills Drive, Roseville, CA 95678

Fax: 916-787-8922 or 530-886-3690

Thank you for your cooperation during this time.

The In-Home Supportive Services (IHSS) program will help pay for services provided to you so that you can remain safely in your own home. To be eligible, you must be over 65 years of age, disabled, or blind. Disabled children are also potentially eligible for IHSS. IHSS is considered an alternative to out-of-home care, such as nursing homes or board and care facilities.

View the [IHSS brochure \(PDF\)](https://www.placer.ca.gov/DocumentCenter/View/3775/In-Home-Support-Services-Brochure-PDF) for more information. <https://www.placer.ca.gov/DocumentCenter/View/3775/In-Home-Support-Services-Brochure-PDF>

The types of services which can be authorized through IHSS include:

- Accompaniment to medical appointments
- Grocery shopping
- Housecleaning
- Laundry
- Meal preparation

- Personal care services (such as bowel and bladder care, bathing, grooming, and paramedical services)
- Protective supervision for the mentally impaired

**Important COVID19 Information**

[COVID19 Letter to Recipients](https://www.placer.ca.gov/DocumentCenter/View/43400/NoticeTo_IHSSrecipients) - [https://www.placer.ca.gov/DocumentCenter/View/43400/NoticeTo\\_IHSSrecipients](https://www.placer.ca.gov/DocumentCenter/View/43399/NoticeTo_IHSSproviders)  
[COVID19 Letter to Providers](https://www.placer.ca.gov/DocumentCenter/View/43399/NoticeTo_IHSSproviders) - [https://www.placer.ca.gov/DocumentCenter/View/43399/NoticeTo\\_IHSSproviders](https://www.placer.ca.gov/DocumentCenter/View/43399/NoticeTo_IHSSproviders)

Visit <https://www.placer.ca.gov/2339/In-Home-Supportive-Services-IHSS> for information about:

- eligibility and application for receiving IHSS services
- applying to become a service provider

**ESP and EVV Information & Training**

Learn about the new Electronic Services Portal and Electronic Visit Verification system via documents, videos and in-person trainings. <https://www.placer.ca.gov/2357/ESP-and-EVV-Information-Training>

**Report Public Assistance Fraud**

To Report Public Assistance Fraud, including IHSS, please call 916-784-6180.

**CALIFORNIA CHILDREN'S SERVICES (CCS) - PCPHD**

**Agency:**

PLACER COUNTY PUBLIC HEALTH

11484 B Avenue  
 95603, Auburn, Placer, CA

**Website:**

<https://www.placer.ca.gov/2884/California-Childrens-Services-CCS>

**Phone contact:**

Fax  
**530-886-3613** Business Line  
**530-886-3630**

**Description:**

California Children's Services (CCS) is a statewide program that arranges, directs, and pays for medical care, equipment, and rehabilitation, when these services are authorized by the program. Services can be authorized for children and young adults less than 21 years of age who have eligible medical conditions and whose families are unable to pay for all or part of their care.

CCS defines eligibility and selects the most qualified professionals to treat the child's CCS-eligible condition. However, it is important for you to know that CCS is not a health insurance program. It will not meet all of the child's health needs, only those related to the CCS-eligible condition.

The Medical Therapy Program (MTP) is a coordinated program of medically necessary physical and occupational therapy services provided to medically eligible children. These services are provided in the Medical Therapy Units (MTUs) located at certain public schools. Therapy may help your child to be independent in such areas as getting around, getting in and out of a wheelchair, walking, feeding, dressing, staying clean and neat, and home skills.

Your child may be eligible if he/she meets all four of the following requirements:

- Age: Your child must be under 21 years of age.
- Residence: Your child must be a permanent resident of the California county where you apply. Your child's residence is usually where you live.
- Income: If your child is not already enrolled in Medi-Cal or the Healthy Families Program, your income must be less than \$40,000 per year, according to the adjusted gross income on your California income taxes. A child may be eligible when the family income is more than \$40,000 if medical care for the child's CCS condition is expected to cost the family more than 20 percent of the family's yearly income. If your child is adopted and has a CCS eligible conditions at the time of adoption, your income will not matter. There is no financial eligibility requirement for CCS diagnostic services or the CCS Medical Therapy program.
- Medical Conditions: Only certain conditions are eligible for CCS. In general, CCS covers medical conditions that are physically disabling or require medical, surgical, or rehabilitative services.

**PLACER COUNTY CHILD HEALTH AND DISABILITY PREVENTION (CHDP)**

**Agency:**

PLACER COUNTY CHILD HEALTH AND DISABILITY PREVENTION (CHDP)

11484 B Avenue  
95603, Auburn, Placer, CA

**Website:**

<https://www.placer.ca.gov/2889/Child-Health-Disability-Prevention-Progr>

**Phone contact:**

Fax  
**530-889-7140** Business Line  
**530-886-3620**

**Description:**

The Child Health and Disability Prevention (CHDP) Program is a statewide health program whose goal is to assure that all children and youth of families with limited income in California stay healthy by providing complete health exams, preventive services and immunizations to eligible children.

CHDP provides care coordination to assist families with medical appointment scheduling, transportation and access to prompt diagnostic and treatment services to prevent or greatly reduce the severity of suspected problems.

The CHDP program also provides a "gateway" to ongoing health care for children by linking families to health insurance and a medical home.

■ Please see our website or contact us for more information.

## KAISER PERMANENTE: MEDICAL SERVICES

**Agency:**

KAISER PERMANENTE

**Description:**

Kaiser Permanente is one of the nation's largest not-for-profit health plans, serving 12.2 million members. It comprises:

- Kaiser Foundation Health Plan, Inc.
- Kaiser Foundation Hospitals and its subsidiaries
- [Permanente Medical Groups](#)

If you have an urgent health concern that requires prompt medical attention but isn't an emergency, call 866-454-8855 for 24/7 advice.

**If you think you have a medical or mental health emergency, call 911 or go to the nearest hospital.**

At Kaiser Permanente, physicians are responsible for medical decisions. The Permanente Medical Groups, which provide care for Kaiser Permanente members, continuously develop and refine medical practices to help ensure that care is delivered in the most efficient and effective manner possible.

The Kaiser Permanente Greater Sacramento service area includes Sacramento County, Placer County, parts of Yolo, Amador, El Dorado, Sutter, Nevada, and Yuba counties, and is served by the Roseville, Sacramento, and South Sacramento medical centers.

**Locations**

Kaiser Permanente serves many locations throughout California.

[Find Doctors and locations near you](#)

**Access care** in Northern California through Kaiser Permanente: <https://mydoctor.kaiserpermanente.org/ncal/get-care>

**Find, Change, or Contact a Doctor**

- Find all clinicians, including specialists and therapists
- View your current care team
- Choose to change your personal doctors at any time
- Email your doctor's office with non-urgent health questions
- Visit <https://mydoctor.kaiserpermanente.org/ncal/doctors>

**Websites:**

- Find Doctors and locations - <https://healthy.kaiserpermanente.org/northern-california/doctors-locations#/search-form>
- Kaiser Permanente - Northern California - <https://mydoctor.kaiserpermanente.org/ncal/get-care>

## MENTAL HEALTH SERVICES - ASOC

### Agency:

ADULT SYSTEM OF CARE - COUNTY OF PLACER

101 Cirby Hills Drive  
Suite 290  
95678, Roseville, Placer, CA

### Website:

<https://www.placer.ca.gov/2166/Mental-Health-Services>

### Phone contact:

Phone 1  
Adult Crisis & Intake 24 Hour Phone Line  
**916-787-8860** Fax  
**530-745-3135** Toll-Free  
Adult Crisis & Intake 24 Hour Phone Line  
**888-886-5401** Business Line  
**916-787-8800**

### Description:

Mental Health Services is part of the Adult System of Care which is one of the six divisions of County of Placer Health & Human Services.

Placer County Adult System of Care provides an array of mental health and supportive services for those who live with mental illness. Services are individually designed to help people achieve their personal recovery goals. Services are provided to Placer County Medi-Cal beneficiaries and Placer County residents with no insurance.

Other insurance situations may be considered on a case by case basis. To be eligible for services you must also have a current or past qualifying diagnosis that impairs your level of functioning.

Services include:

- Behavioral and Physical Healthcare Coordination
- Crisis Services
- Drop-in Centers (Welcome Center/Cirby Clubhouse)
- Family Supports and Resources
- Group and Individual Therapy
- [Health 360 \(PDF\)](https://www.placer.ca.gov/DocumentCenter/View/3004/Health-360-PDF) - <https://www.placer.ca.gov/DocumentCenter/View/3004/Health-360-PDF>
- Housing Assistance
- Linkage to Community Resources
- Medication Assistance
- Mental Health Assessment
- [Mental Health Court/Conditional Release Program \(PDF\)](https://www.placer.ca.gov/DocumentCenter/View/3006/Mental-Health-Court-Conditional-Release-Program-PDF) - <https://www.placer.ca.gov/DocumentCenter/View/3006/Mental-Health-Court-Conditional-Release-Program-PDF>
- Peer Supports and Social Groups

## MEDICAL CARE - CHAPA-DE

### Agency:

CHAPA-DE INDIAN HEALTH

1350 E Main St  
95945, Grass Valley, Nevada, CA

### Website:

<https://chapa-de.org/medical-care/>

### Phone contact:

Phone 1  
Auburn Clinic

530-887-2800 Phone 2  
Grass Valley Clinic  
530-477-8545

**Description:**

Chapa-De Indian Health offers excellent primary medical care for every member of your family (from newborns to seniors) at two centers (locations; Auburn, Grass Valley).

Some services include:

- Well Child Checks with Immunizations
- Complete Physical Examinations with Immunizations
- Family Planning, Including Placement of Intrauterine Devices & Vasectomy
- Testing and Treatment of Sexually Transmitted Infections
- Well Woman Exams
- Pregnancy Testing and Prenatal Care
- Management of Chronic Illnesses
- Counseling on Nutrition, Exercise, and Lifestyle
- Screening Exams for Vision, Hearing, Tuberculosis, and Cancers
- Confidential HIV Testing
- Blood Tests
- Electrocardiogram (EKG)
- Minor Surgery
- Treatment of Sprains or Simple Fractures

Specialty Services:

In the event that you require services not available at our healthcare centers, Chapa-De Indian Health will help coordinate care with a specialist. Chapa-De can refer you to any specialist in the region if they accept your health insurance plan and if they are accepting new patients.

Websites:

- Chapa-De Indian Health - <https://chapa-de.org/medical-care/>

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This is a Ready to Grow (R2G) resource. Ready to Grow is a First 5 Nevada County program to connect children 0-5 with services and information that support their well-being. Organizations with programs that have this R2G tag may have additional programs of interest to families.  
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**COVID-19 Updates**

To protect the health of our patients, staff, and community, Chapa-De has made changes to protect against **COVID-19**:

1. You can schedule a video or phone visit with your Chapa-De Medical or Behavioral Health Provider – many of our groups and support services are also available over the phone
2. All patients are screened for COVID-19 symptoms when scheduling appointments and at our entrances
3. Patients with symptoms related to COVID-19 are tested and evaluated in a special area in our parking lots. This helps prevent spreading illness to others. You must call ahead for an appointment if you'd like to be tested.
4. All patients and staff must wear an appropriate face cover while at our Health Centers.

**COVID-19 Vaccine Information**

COVID-19 Vaccines at Chapa-De

- All Chapa-De Patients age 12 and over are now eligible for a COVID-19 Vaccine at Chapa-De
- Walk-in, no appointment necessary
- Hours: Monday thru Friday 8:30 AM – 11:00 AM and 1:30 PM – 4:00 PM (excluding holidays)
- Available to all established Chapa-De patients age 12 and over
- We offer both the Moderna and Pfizer mRNA vaccines
- COVID-19 vaccines are free to patients

**CANCER TREATMENT SERVICES**

**Agency:**

GENE UPSHAW MEMORIAL TAHOE FOREST CANCER CENTER



10121 Pine Avenue  
96161, Truckee, Nevada, CA

**Website:**

<https://www.tahoecancercenter.com>

**Phone contact:**

Fax

**530-582-6430** Business Line

**530-582-6450**

**Description:**

Provides comprehensive cancer treatment and support services. Clinical services include comprehensive state-of-the-art individual treatment and emergency medical treatment. Support services include: free individual therapy offered to patients, survivors, and caregivers; massage therapy; grief support. Nurse Navigation services provide education, support with appointments, referrals, information, and advocacy.